

Some Typical Examples Of Port Package Problems

These are examples which attempt to capture the various *types* of Port Package issues that cannot be attributed to normal wear and tear or 'user-error'. The distribution of problems is roughly equal throughout the geographic area where Port Packages have been installed, although the *types* of problems occasionally vary due to a particular product and contractor.



Two examples of very typical exterior mold (aka 'Mr. Lee'). This not 'dirt'. **Over time it becomes so pervasive as to impede visibility.**



Two common types of structural damage. These are both *not* 'Alpine Windows'. The top example is a split-level home (the living room is the two windows above the garage). In both cases, water gets in behind the framing and rots the underlying structure holding up the wall. **This requires the entire wall to be replaced. In the top case at \$100,000.**





This is a very common problem. **This is not condensation. It is active water leakage *between* window panes and onto sill and into interior space.**



This kind of brown mold spotting is another common variant that will appear on every window in the home. It cannot be cleaned as it is imbedded into the window.



Corrosion. Once water finds a path between the panes, this becomes inevitable.



Typical 'Alpine Corrosion' and then water between panes going onto frame and sill.



Black mold in attic Port Package-specific high density ceiling insulation. Many homes with this type of insulation develop moisture issues in the attic due to poor ventilation/HVAC design. This causes moisture which has migrated into the ceiling in the lower photo. **At minimum, this requires replacement of both insulation and ceiling.**

