

## Default Question Block

The Port of Seattle has developed the following survey to better understand the current condition of previously installed sound insulation treatments (such as windows and doors) in your home. The survey includes questions regarding items that may require repair, replacement, or maintenance recommendations.

We appreciate your time and thoughtful responses.

This is the address we have on file for you:

[Insert address]  
\${e://Field/address}

Is this address correct?

Yes

No

Please provide the correct address.

Address

Address line 2 (optional)

City

Zip code

Do you own or rent the property at this address?

- Own
- Rent

How long have you lived at this address?

- Less than 1 year
- 1 to 2 years
- 3 to 5 years
- 6 to 10 years
- 11 to 20 years

21 to 30 years

31 to 40 years

More than 40 years

## Windows

Next, we have some questions about the windows in your house. This includes all windows in the habitable (living, sleeping, eating, or cooking) portions of your house. Please do not count windows in your garage.

How many windows are in your house?

Were all of the windows in your house installed by the Port of Seattle?

Yes

No

Not sure

Have any of the windows installed by the Port of Seattle since been replaced and/or repaired?

Yes

No

Not sure

How many windows were replaced and/or repaired?

Since the Port of Seattle installation, have any new windows been added to your home as part of a remodel?

Yes

No

Not sure

How many windows were added?

Thinking about all of the windows in your house, what style of windows do you have?

*Please select all styles that apply.*

- Fixed - does not open
- Sliding - opens side to side
- Sliding - opens up and down
- Hinged - swings out to open

Do all of your windows open and close smoothly?

- Yes
- No
- Not sure

How many windows do not open and close smoothly?

Do all of your windows lock smoothly?

- Yes
- No

Not sure

How many windows do not lock smoothly?



Do any windows in your home have condensation?

Condensation is when water in the air collects on cool surfaces, such as your windows. Condensation is not a window defect and can be wiped away.



Yes

No

Not sure

How many windows have condensation?

Do any windows in your home have seal failure?

Seal failure is seen as a constant fogging, moisture, or streaking between the two panes of glass that you are not

able to wipe away.



- Yes
- No
- Not sure

How many windows have seal failure?



Do any windows in your home have Low Emissivity (LoE) coating defect?



LoE coating defect is when small spots appear in between the two panes of glass that you are not able to wipe away. As the microscopic metallic oxide between the panes continues to fail, the small spots will become larger areas over time.



- Yes
- No
- Not sure

How many windows have a LoE coating defect?

During your time in the home, has the exterior or interior appearance of any window frames or trim changed?

Yes

No

Not sure

On how many windows has the exterior or interior appearance of the frame or trim changed?

During your time in the home, has the exterior or interior caulking between the windows and siding/trim changed?

Yes

No

Not sure

On how many windows has the exterior or interior caulking changed?



Do you have any other problems with your windows you have not already noted?

- Yes
- No
- Not sure

Please describe the window problem(s).

You can attach up to 5 images of the window problem(s)  
(optional).

Image 1

Image 2

Image 3

Image 4

## Image 5

### **Doors**

Next, we have some questions about the exterior doors in your house. This includes all exterior doors (even sliding glass doors) in the habitable portions of your house. Please do not count doors in your garage.

How many exterior doors are in your house?

Were all of the exterior doors in your house installed by the Port of Seattle?

Yes

No

Not sure

Have any of the exterior doors installed by the Port of Seattle since been replaced and/or repaired?

Yes

No

Not sure

How many exterior doors were replaced or repaired?

Since the Port of Seattle installation, have any new exterior doors been added to your home as part of a remodel?

Yes

No

Not sure

How many exterior doors were added?

Do all of your exterior doors open and close smoothly?

Yes

No

Not sure

How many exterior doors do not open and close smoothly?

Do all of your exterior doors lock smoothly?

Yes

No

Not sure

How many exterior doors do not lock smoothly?

During your time in the home, has the exterior or interior

appearance of any door frame or trim changed?

Yes

No

Not sure

On how many exterior doors has the frame or trim changed?

During your time in the home, has the exterior or interior caulking between the door frames or trim changed?

Yes

No

Not sure

On how many exterior doors has the caulking changed?



Do you have any other problems with your exterior doors you have not already noted?

- Yes
- No
- Not sure

Please describe the exterior door problem(s).



You can attach up to 5 images of the door problem(s) (optional).

Image 1

Image 2

Image 3

Image 4

Image 5

## **Contact info / Demos**

Including yourself, how many people (adults and children) live in your household?

## What is your race/ethnicity?

- American Indian or Alaskan Native
- Asian or Asian American
- Black or African American
- Hispanic or Latino/a
- Middle Eastern or North African (MENA)
- Native Hawaiian or other Pacific Islander
- White
- Two or more races
- Other, please specify:
- Prefer not to answer

## Are the majority of household members the same race/ethnicity as you?

- Yes
- No
- Prefer not to answer

What was your total annual household income before taxes last year? Please consider income from all people living in your household.

- Less than \$70,000
- \$70,000 to \$79,999
- \$80,000 to \$89,999
- \$90,000 to \$99,999
- \$100,000 to \$109,999
- \$110,000 to \$119,999
- \$120,000 to \$129,999
- \$130,000 to \$139,999
- \$140,000 to \$149,999
- \$150,000 or more
- Prefer not to answer

What is the primary language spoken in your household?

- Amharic
- Arabic
- Cambodian
- Chinese (Cantonese)
- Chinese (Mandarin)
- English
- Farsi
- French

- Hindi
- Japanese
- Korean
- Laotian
- Oromo
- Pashto
- Punjabi
- Russian
- Samoan
- Somali
- Spanish
- Tagalog
- Tigrinya
- Ukrainian
- Vietnamese
- Other
- Prefer not to answer

Would you be willing to be part of a field inspection and acoustical testing?

This would involve measuring sound levels inside and outside your home, and would take approximately 2 hours.

- Yes
- No

Please provide your name and contact information so we can follow up with you.

First name

Last name

Phone number

Email address

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