



San Francisco International Airport Residential Sound Insulation Program

Contact and Mailing Information

First Name		Last Name	
Street			
City		State	Zip Code
Home Phone		Mobile Phone	
Email		<input type="radio"/> Yes <input type="radio"/> No	
		SMS	

Property Information and Problem Report

Property Address		City	
Window <input type="radio"/>	Door <input type="radio"/>	Ventilation <input type="radio"/>	
Product Type		Manufacturer (optional)	
Problem Description			
Month	Year	Yes <input type="radio"/> No <input type="radio"/>	
Date Sound Insulated		Have Sound Insulation Warranty Package	
Signature		Date Signed	

Replacement Noise Insulation Initiative

The San Francisco International Airport's (SFO) [Replacement Noise Insulation Initiative](#) is intended to provide acoustical improvements to qualifying residential properties that meet certain eligibility requirements. These improvements are offered at no cost to eligible property owners. This initiative provides repair or replacement of eligible acoustical improvements to residential properties that were insulated in previous phases of the SFO Noise Insulation Program (NIP), where the improvements have failed.

To be considered, the property must be located inside a specific "noise boundary" corresponding to the area where the average daily aircraft noise level is equal to or greater than 65 decibels. This contour is designated as the 65-dB CNEL noise contour in the [SFO Noise Exposure Map](#), as accepted by the Federal Aviation Administration (FAA). Future phases of this Initiative may consider properties outside this noise contour on a case by case basis, depending on the dwelling's proximity to the 65-dB contour and availability of funds.

Replacement Noise Insulation: This initiative is for residential properties that received acoustical improvements in prior phases of SFO's NIP but the improvements have failed. Improvements may be eligible for repair or replacement subject to the following criteria:

- Only acoustical improvements originally installed as part of SFO's NIP are potentially eligible for repair or replacement under this initiative.
- Preliminary eligibility must be determined based on a site visit by SFO to determine the condition of original improvements for which the owner is requesting repair or replacement.
- Improvements that failed due to neglect, lack of maintenance, improper handling, or accidental causes are not eligible for repair/replacement.
- Eligibility for replacement of previously installed improvements will be determined based on acoustical testing to confirm if product deficiency has resulted in excessive interior noise level in the room in which the product was installed.
- Generally, eligibility will be limited to only those rooms that are considered habitable per FAA policy that is current at the time that the dwelling is being considered for improvements.
- No repair/replacement will be undertaken unless owners have provided or concurrently provide perpetual aviation easements for the benefit of SFO / City & County of San Francisco.

Types of insulation improvements installed in previous phases of the NIP that may be eligible for repair or replacement:

- Prime windows with or without storm windows
- Prime sliding glass doors with or without a storm door
- Prime exterior doors with or without a storm door
- Fresh air ventilation systems

To request additional information, determine your property's preliminary eligibility, or submit an online application form, please visit [Property Lookup Application](#).

If you have further questions, please email your application or contact:

C. Kell-Smith & Associates, Inc.

Aircraft Noise Insulation Office

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